



**High quality careers services for schools and colleges**

## **Summer End-of-Term Report by C+K for North Halifax Grammar School**

**Date:** July 2022

**Careers Adviser:** Lindsay Walker

### **What do Year 11s think of the service provided by C+K?**

During the Summer Term Careers Advisers surveyed the Year 11 cohort to gather feedback on the service provided by C+K Careers and their Careers Adviser. This year we also asked for feedback about C+K's new website, MyDirections, which was launched in September 21.

The Year 11 Survey was emailed and texted to students to complete by using Survey Monkey. There were 68 respondents out of a cohort of 186. Next year, in an endeavour to encourage more students to complete the survey, it will be distributed both electronically and in paper format.

Below is a summary of this year's results.

#### **Have you had contact with your Careers Adviser?**

100% of respondents (63 students) confirmed that they had had contact with their Careers Adviser and 5 students skipped the question. However, all Year 11 students were invited to at least one individual face-to-face interview or received communications by email or text if they were unable to attend their appointment(s).

#### **If yes, what contact have you had with your Careers Adviser during Year 10/11?**

96.83% responded Face-to face interview  
44.44% responded In an assembly  
36.51% responded In a class

22.22% responded Group interview  
7.94% responded Email/text/phone call  
1.59% responded Lunchtime or after school drop in.

Five students skipped the question.

### Have you had enough contact with your Careers Adviser?

93.65% responded that they had had sufficient contact with their Careers Adviser. Four students would have preferred more contact.  
Five students skipped the question.

### Did you receive support at the right time to help you make decisions about the future?

90.48% reported that they felt they had received support at the appropriate time. 9.52% (6 students) indicated that they would have preferred to have been seen at another time – one comment was *“I would have liked to have received support closer to the end of the year rather than halfway through as I think it would have helped more because I have a clearer idea of what I want to do in sixth form when I didn’t before”*. However, this student may have not realised the benefit they actually gained from seeing the Careers Adviser (CA) at a time when they felt so uncertain, and it was only through discussing that uncertainty that they reached the stage of being more sure about their next steps.  
Five students skipped the question.

### Overall, how satisfied have you been with the help and support you received from your Careers Adviser?

90.47% of students who responded said they felt very satisfied or satisfied with the service they had received. 7.94% (5 students) said they were not satisfied and 1.59% (1 student) said they were very dissatisfied. Of the six students who said they were dissatisfied, the comments of two of them can be discounted as one student gave a false name and made nonsensical comments and the other student did not attend their careers appointment in Year 11. Of the remaining four, three of them were students who felt they knew exactly what career they wanted to do so they said that as they were not feeling uncertain about their next steps, they didn’t feel that the careers service at that time had made a difference to them. The final student who expressed dissatisfaction said *“Overall I felt that the careers advice I got was adequate, but I was disappointed in some of the promises my career advisor made in regards to the college that I applied to. For instance she made it appear as if I would be accepted straight away due to my grades, and extracurriculars, but I was put on a reserve list. In the future I would recommend not making similar statements like this to students as it could give them false hope”*. This student had applied to Greenhead College which, this year, for the first time, has put a very large number of Year 11 students across Calderdale on its reserve list even though they may be very able students with high predicted grades and participated in a range of extra-curricular/enrichment activities. Having said that, the CA would not make any promises about college offers to any students as impartiality is key to CEIAG.

In this student's individual careers interview, the CA discussed the student's first and second choice of 6<sup>th</sup> form college and explained how the college application process worked. Whilst the CA encouraged the student to be positive about the potential outcome, she advised the student to have a back-up plan if their first choice of college did not come to fruition.

Nine students skipped the question.

Other Comments included:

*"I think it was good being able to have a 1 on 1 interview, it helped because she could give advice based off what interests me rather than giving general ideas to the year group"*

*"Helpful with possible paths for careers and college after GCSEs, helped me narrow down my options"*

*"Very helpful in selecting and confirming my A level choices and gave me confidence in my future plans"*

*"I absolutely loved the Careers Adviser (Lindsay Walker) as she understood my career choice and aspirations. She put everything into consideration and provided the best advice she could"*

*"Brill"*

*"It helped to point me in the right direction in terms of my A-levels and next steps"*

*"Our Careers Adviser has given many presentations and whenever I have had a question to do with things such as A-level choices or university etc my questions have always been answered to the max".*

### Have you used C+K's new website, MyDirections?

58.06% (36 students) reported that they had accessed MyDirections. One student commented that they *"use it all the time"*; one said that their reason for using it was *"mainly just looking at future careers I could take"*; one student said *"School have familiarised us with the website and it is helpful for giving ideas of what I can do based off of my interests"*. 33.87% (21 students) indicated that they had not yet used the website and 8.06% (5 students) said they could not remember.

Six students skipped the question.

**Please note:** MyDirections has successfully been rolled out to students in Years 7-11 since December 2021 and, from September 2022, the new Year 7 cohort will be introduced to it as will all sixth form students who do not already have an account.

### If yes, what have you used MyDirections for?

86.05% reported that they had used the website to look for Careers information; 23.26% used it to look for job/apprenticeship vacancies; 16.28% reported that they had used the website to create a CV and 16.28% used the website to complete the World of Work activities.

Twenty-five students skipped the question.

### How useful did you find the information on MyDirections?

82.69% of students who responded commented that they found the information on MyDirections very useful or useful.

## Spotlight on Year 11 Transition

Support for Year 11 Leavers will continue throughout the summer break and beyond. A C+K Careers Adviser will be available for students on both GCSE and A-Level Results Days. Students have been contacted and reminded how they can get help directly from their CA and via the C+K Chat service (accessible by email, 'phone and Facebook messenger).

All Leavers have received a 'goodbye and good luck' leaflet with further details and the CA will regularly continue to remind students that she is available to support them throughout the summer.

The CA passed on details of the Apprenticeship Jobs Fair at Calderdale College, which took place on 6 July 2022, to students interested in apprenticeships and who have not yet got an employer. The CA will continue to monitor these students over the Summer.

Similarly, any students with SEN/additional needs, will be followed up by the CA over the summer to support them as appropriate.

Any 'vulnerable' students will be monitored closely and, if appropriate, referred to C+K's team of Participation CAs (Careers Advisers). They are available to offer longer-term, more intensive support for those students who are at risk of becoming NEET or at risk of dropping out of post-16 education. The CA will also liaise with the Participation CAs to refer any additional students who would benefit from sustained support beyond September. If CAs have been unable to get in touch with particular students, home visits can be arranged if necessary

## Achievements this term

- Held Careers guidance interviews for Pupil Premium students in Years 7-11.
- Delivered group sessions on post-16 options to all Year 10 students
- Liaised with Careers Leader, Daniel Kennedy, to identify students in Year 10 who may benefit from early Careers intervention and could become at risk of NEET or have already experienced a 'disrupted education' due to certain factors such as low attendance or alternative provision
- Sent communications to all Year 11/13 students looking for apprenticeships outlining support available and asking them to let the Careers Adviser know if they were fixed up with a job/training opportunity
- Supported Years 11-13 students (and parents/carers where necessary) with college applications/next steps and liaised with College Admissions teams
- Supported Year 12 students who were particularly struggling with their studies in the 6<sup>th</sup> Form
- Supported any Year 12 early leavers to secure college/apprenticeship opportunities
- Communicated (via email/phone/online/face-to-face meetings) with parents/carers of students in Years 9-13 who sought advice and guidance regarding their son/daughter's future options
- Liaised with Director of 6<sup>th</sup> Form, Gill Quigley and Heads of Years 12 and 13 regarding referrals of specific students who needed support and communicated any opportunities arising which related to work experience, employment or training.

- Liaised on a regular basis with Careers Leader, Daniel Kennedy and Careers Officer, Louise Manley, for catch-up meetings and for planning purposes as well as for regular communications directed at students.
- Liaised with Careers Leader to work on the draft C+K Service Delivery Agreement for 2022-23.

## Calderdale Update

### Youth Hub

C+K is running the Youth Hub Programme in Calderdale and Kirklees. The programme is designed to help young people aged 16-24 who want to enter the job market over a 6 month period to address any barriers, improve self-confidence, set realistic goals, access training and search/apply for opportunities effectively. In order to be eligible, young people must be claiming a benefit. Visit [MyDirections | Youth Hub - Ongoing programme](#) for more information.

### C+K CHAT

A reminder that as well as ongoing support from your school Careers Adviser, our CHAT service is available to all students and parents/carers during the summer holidays:

- Telephone 01484 213856
- Email [chat@ckcareers.org.uk](mailto:chat@ckcareers.org.uk)
- Facebook Messenger via C+K Facebook page

### Drop-In Sessions

In addition, C+K Careers Advisers are available at the **Orange Box** every Tuesday 11am-3pm. Young people aged 16-18 can call in for support with future options and plans. Our Careers Advisers can help with finding the right course, apprenticeship, job or training option.

### Save the Date

The annual **Calderdale Get Organised Evening** for Year 11 students and parents/carer will take place at the Shay Stadium on Tuesday, 11<sup>th</sup> October. More details will be shared early next term.

Finally, we would like to take this opportunity to thank you once again for your support in 2021-22. We wish you all a safe and relaxing summer holidays and all the best for the coming results days.

If you have any questions or concerns, please do get in touch.

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